AI-based logistics system overview and a workflow for digital freight forwarding in logistics.

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Abstract— In the realm of global business, logistics stands out as a cornerstone, and the ongoing development of Artificial Intelligence (AI) is shaping logistics into a secure and intelligent domain. The digitization of freight forwarding involves converting traditional logistic procedures into streamlined, digitized processes within the freight forwarding system. This paper provides a concise exploration of AI applications in logistics systems, delving into the transformative impact on supply chain management. Focusing on key components such as machine learning and predictive modeling, it offers a brief overview of AI's role in optimizing logistics processes and enhancing efficiency. Also, we will show a framework for digital freight forwarding in logistics considering AI applications with the explanation.

Keywords— Artificial intelligence, IoT, supply chain, logistics, and digital freight forwarding.

Language Processing.



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